



## Training Satisfaction Guarantee

**Dear GIS Professionals,**

As we navigate our way through these challenging times it feels like no part of our life has been untouched. Most of you have taken training from me in a formal classroom setting, conference short courses, or attended conference sessions I have presented around the country. Over the years I have heard numerous complaints from many of you regarding virtual GIS training courses that some organizations have been presenting and the cost associated with them. I have also resisted this form of training due to the quality of instruction and the information gained. You have had this discussion with me and I understand your concerns as I have also experienced them.

Since the fourth quarter of last year I have been working with an organization that has a formal classroom environment where we conduct GIS training courses while at the same time hold the course in a virtual environment in a different area of the country. This hands-on interactive environment takes advantage of the latest technology in live instructor led training.

Over the last couple of weeks, I have had several organizations request a training schedule for open enrollment courses. Unfortunately, due to the current outbreak of COVID-19 I have canceled all open enrollment courses for the immediate future. However, I am excited to offer open enrollment classes to be taught in my virtual environment. Currently I am taking training requests. As

classes are requested the corresponding courses will be scheduled. No classes will be scheduled for a couple of weeks as I am doing training for a state health department. This training was scheduled as a live-in person course. The class was then moved to the virtual environment to be held at their office. The instructor led virtual training was then moved to each attendee's home because the governor did not want the health department employees working in the office. All of this movement happened within 48 hours. If you have specific training needs, I remain flexible to assist you in any way I can.

## **Satisfaction Guaranteed**

When you register for one of my courses you will **NOT** be invoiced for the course until after the training has been completed. If you are not satisfied with the level of instruction and knowledge gained, you will not be invoiced for the course. This will eliminate the concern I have heard over the years where an attendee had a technical issue and they were still charged for the course. Every student will receive one of our hardcopy training manuals. The manuals will include all the lecture materials and exercises covered in class. You will also get all the training data used during the course so you can refresh your memory by completing the exercises months in the future.

## **Q & A**

**Question:** Do I need to have the software and training data loaded on my computer?

**Answer:** No, you do not need software loaded on your computer. The software will be loaded and licensed in the training environment along with all the training data needed for the course you are taking.

**Question:** What are the requirements for me to take one of these virtual classes.

**Answer:** All students will need a computer with high speed internet access, no dialup please!!

## **Courses Currently Available for Virtual Training**

To maintain the high quality of my GIS Training, all courses will be limited to 8-10 students. If you are interested in a class not listed below, please let me know. To request a class send me an email and I will get it scheduled; [ken@gisedge.com](mailto:ken@gisedge.com)

- ArcGIS Pro Quick Start for the GIS Professional
- Introduction to ArcGIS Pro
- Intermediate ArcGIS Pro
- Web Map Essentials (AGOL): Adding ArcGIS Online and Portal to Your GIS Skillset
- Creating Apps with Web AppBuilder for ArcGIS
- Arcade for ArcGIS Pro
- ModelBuilder for Pro – Custom Tools and Automated Workflows
- Python for ArcGIS Pro – Writing Scripts to Manipulate GIS Data
- Python for ArcGIS – Writing Scripts to Manipulate GIS Data
- Fundamentals of ArcGIS
- Intermediate GIS Concepts for ArcGIS

Thank you,

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